



LANDSCAPE ONTARIO
HORTICULTURAL TRADES ASSOCIATION

WHY CHOOSE A MEMBER OF LANDSCAPE ONTARIO?

- ② **LANDSCAPE ONTARIO** members have undergone required accreditation procedures in order to be a part of a professional organization.
- ② This process included either appropriate horticultural training or site reviews of work done as well as submitting references.
- ② Members are required to follow a Code of Ethics and Standards which have been established by the industry.

WHAT HAPPENS IF I'M NOT HAPPY WITH THE WORK DONE?

- ② First, submit your complaints in writing to your contractor and give a deadline for rectification.
- ② If you are not satisfied with the results, only customers of **LANDSCAPE ONTARIO** members have access to a mediation procedure. This will provide an unbiased report on the quality of work.

ENJOY YOUR LANDSCAPING AND FEEL CONFIDENT IN YOUR DECISION BY CHOOSING A MEMBER OF LANDSCAPE ONTARIO.